

## **Late/No Show/Same Day Cancellation Policy**

### **Late Policy**

We offer a 10 minute window from your appointment time. If you arrive anytime after the 10 minute window your appointment will need to be rescheduled.

### **No Show Policy**

1<sup>st</sup> No Show results in a warning.

2<sup>nd</sup> No Show will require a \$45 prepayment to be scheduled. This \$45 will be used towards your next visit. If you no show this appointment then your \$45 prepayment will be forfeited and you will need to prepay \$45 once again to be scheduled.

### **Same Day Cancellation Policy**

If your appointment is not canceled at least 1 business day before your appointment then it will be considered a same day cancellation and a same day cancellation is treated as a no show. Please refer to the No Show Policy above to understand.

We do understand that there will be some circumstances out of your control and will consider this when you are reaching out to us.